



# **SUSPENSION OF DEBT PAYMENTS OBLIGATION PT ASURANSI JIWA KRESNA FROM THE PERSPECTIVE OF FULFILLMENT OF CUSTOMER RIGHTS AND THE ROLE OF INDONESIAN FINANCIAL SERVICES AUTHORITY**

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## **A B S T R A C T**

The research Purposes are to find and analyze the legal consequences of the decision of the Commercial Court Number 389/Pdt.Sus-PKPU/2020/PN Niaga Jkt., and the Decision of the Court of Cassation No. 647 K/Pdt.Sus-Pailit/2021 on the Customer's rights, and What is the authority of Financial Services Authority in protecting PT Asuransi Jiwa Kresna customers? This research uses normative juridical analysis. This research focuses on the laws and regulations in Indonesia relating to the suspension of debt payments. This study uses a statutory approach and a conceptual approach. This study finds the Concept of fulfilling customer rights that PT Asuransi Jiwa Kresna Company can carry out after the Supreme Court's Decision and the role of the Financial Services Authority in exercising its authority based on the Financial Services Authority Law. This research is limited to the type of research based on secondary data only.

**Keywords:** *Customer; Company; Insurance; Law; Regulation*